

March 23rd, 2020

## Message to our Customers during the COVID-19 virus outbreak

Dear Customer,

We are all living in a very challenging and scary time, both at home and at work. News updates about the virus come out hourly and the situation changes day by day, with all of us doing our best to adapt. In the midst of all these challenges we are facing individually and as a community, we want to assure you of two things;

- First, that we are all in this together and your safety and success remain our top priority
- Second, that one area of certainty you can count on is our commitment to move your freight through our supply chain, as we have reliably done for over 50 years

For our part we have implemented various safety protocols at all our branches, initiated telecommuting for our staff wherever possible, adjusted our shifts to help reduce staff density and support social distancing, and increased our daily cleaning and disinfection in all of our workplaces to keep the team safe and healthy.

Being an essential service, we also recognize that we have a responsibility to our customers and communities to ensure the safe and timely delivery of all freight, coast to coast. Keeping stores stocked, manufacturers supplied, and our economy thriving, is a responsibility we take very seriously. Whether you have LTL, Truckload, Drayage, Logistics, or Warehousing needs, we are ready to find solutions to satisfy your requirements. Our partnership with CP Rail is rock solid, our warehouses and terminals are fully operational, and our team is ready to help.

Respectfully,

Your team at the Fastfrate Group.

