



Friday July 16, 2021

Customer Bulletin: Containers continue to arrive into Vancouver.

Woodbridge, ON - July 16, 2021 – The CP rail line remains operational but the line is still moving slowly with reduced speeds. They are still very cautious of the wildfires and continues to maintain safe operational procedures.

We continue to receive containers today and throughout the weekend. We still expect a minimum delay of 48 - 72 hours with the containers coming into and out of Vancouver.

Our Vancouver operations will continue to work around the clock with increased capacity to get all containers received, offloaded, processed and schedule out for delivery.

We will keep providing updates and thank you for your patience and understanding.

Frequently Asked Questions

Q: Should we continue to use intermodal services?

A: Yes, you should continue to use intermodal with us, this is the most economical way with capacity. We kindly ask that you plan to add additional transit lead time during this period. There may be delays right now, but once we are fully operational, we will be back on our regular schedules.

Q: Is Fastfrate still picking up shipments?

A: Yes, Fastfrate will pick-up your shipments to and from Vancouver and Vancouver Island. If you have additional urgent shipments with a specific timeline, our Integrated Logistics division can offer an alternative road solution. Please contact: centrallogistics@fastfrate.com or Easternlogistics@fastfrate.com



Q: Are you pre-booking appointments?

A: Shipments will be appointed once we have a firm ETA from CP Rail to our terminal, as the rail becomes more fluid, we will then begin to pre-book delivery appointments.

Q: How are you managing the delays in western Canada?

A: We are working around the clock and have increased local workload capacity as well as dedicating resources from other Fastfrate terminals into Vancouver. We will continue to get containers received, offloaded, processed and scheduled out for delivery. We are working towards minimizing the turn-around time for all your current freight.

Q: What is happening in British Columbia with the wildfires?

A: British Columbia is facing difficult times and devastation with the wildfires. As of July 12th, there are over **300** active wildfires that are burning in BC.

For more information please click on the news links below.

<https://www.cbc.ca/news/canada/british-columbia/bc-wildfires-weekend-1.6098451>

<https://www2.gov.bc.ca/gov/content/safety/wildfire-status>

<https://bc.ctvnews.ca/video?clipId=2234413&jwsourc=em>



Customer Station Bulletin

Customer Advisory – Thompson Subdivision - Update

CP is currently able to run a limited number of trains through the Thompson Subdivision in a safe and controlled manner. Customers may expect delays as we continue to monitor fires in this region.

At this time, there are no changes to the current embargoes CPRS000221 (Station embargo) and CPRS000321 (Interchange embargo) and permit process. To view the list of embargoed locations please click [here](#). This situation continues to be assessed frequently and embargoes can be rescinded or altered at any time.

We appreciate your patience and understanding as we closely monitor the situation and quickly respond to changing conditions.

